The IT Alignment Matrix

Context: Example A. Update DBMS

Jewel>	Jewel:	Jewel:	Jewel:	Jewel:	Jewel:
Management	Business	End User	Business	IT platform	IT infrastructure
process	process		software		
Business outlook					
Architecture and					
Design					
Development					
Acceptance/					
Compliance					
Maintenance/				Α	
Lifecycle				^	
(Out)sourcing					
Continuity					
Security					
Operations /					
KPI's					
Maturity Levels					
Jobs / Skills					
Knowledge					
Documentation					
Contracts					
Finance and investing					

The IT Alignment Matrix

Context: Example B. New EU Regulations

Jewel>	Jewel:	Jewel:	Jewel:	Jewel:	Jewel:
Management	Business	End User	Business	IT platform	IT infrastructure
process	process		software		
Business outlook	В				
Architecture and					
Design					
Development					
Acceptance/					
Compliance					
Maintenance/					
Lifecycle					
(Out)sourcing					
Continuity					
Security					
Operations /					
KPI's					
Maturity Levels					
Jobs / Skills					
Knowledge					
Documentation					
Contracts					
Finance and					
investing					

The IT Alignment Matrix

Context: Example C. Virus on workstation

Jewel>	Jewel:	Jewel:	Jewel:	Jewel:	Jewel:
Management process	Business process	End User	Business software	IT platform	IT infrastructure
Business outlook	process		Soreware		
Architecture and					
Design					
Development					
Acceptance/					
Compliance					
Maintenance/					
Lifecycle					
(Out)sourcing					
Continuity					
Security		С			
Operations / KPI's					
Maturity Levels					
Jobs / Skills					
Knowledge					
Documentation					
Contracts					
Finance and investing					

The IT Alignment Matrix

Context: Example D. ISO 27000 Audit

Jewel>	Jewel:	Jewel:	Jewel:	Jewel:	Jewel:
Management	Business	End User	Business	IT platform	IT infrastructure
process	process		software		
Business outlook					
Architecture and					
Design					
Development					
Acceptance/					
Compliance					
Maintenance/					
Lifecycle					
(Out)sourcing					
Continuity					
Security					D
Operations /					
KPI's					
Maturity Levels					
Jobs / Skills					
Knowledge					
Documentation					
Contracts					
Finance and					
Jobs / Skills Knowledge Documentation Contracts					